

The Only FIPS-Validated Remote Support Solution

Bomgar is in the process of becoming the only remote support solution on the market validated for FIPS 140-2 Level 2. This will enable government agencies to provide secure support over the internet or network.

Deployment Model

Bomgar's appliance-based deployment model, the Bomgar Box, makes this level of FIPS-validation possible. With the Bomgar appliance, support organizations can keep all data in-house. In addition, the integrated software-appliance solution ensures full compliance with government security requirements.

Other remote support software tools will not be able to achieve this level of FIPS validation. Traditional on-premise software solutions can achieve compliance with FIPS 140-1, but only if they are deployed on FIPS-validated hardware. Software as a Service (SaaS) solutions, because they route data through third party servers, are not compatible with government security requirements and cannot receive any level of FIPS validation.

No other remote support solutions, open source or proprietary, are currently pursuing validation.

Validation Status

As of April 2009, all Bomgar cryptographic algorithms have been certified FIPS-compliant and the hardware has been reviewed. The entire product is currently listed as "Implementation Under Test" by the National Institute of Standards and Technology (NIST). The next step in the process is for the results of the lab test to be submitted to NIST for review.

For more information, visit the NIST website at:
www.nist.gov

To view Bomgar and the list of other products in process for validation, go to:
<http://csrc.nist.gov/groups/STM/cavp/documents/des/tripledesval.html>
[Bomgar is #791]

<http://csrc.nist.gov/groups/STM/cmvp/documents/140-1/140InProcess.pdf>